



Customer Questionnaire

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Cell: _____

Email: _____

Preference of contact: Phone Email

How did you hear about us?

- Referral Name: _____
- Facebook
- Instagram
- Internet Search
- Saw a recent project
- Home show
- Other: _____

I am interested in: (check all that apply)

- Lawn Maintenance (Mowing, Trimming, Edging, and Blowing, Aeration)
- Fertilization/ Weed Control
- Lawn Improvements (Re-seeding, Sod Installation)
- Landscape Maintenance (Mulch, Bed Edging, Shrub Trimming, Weeding, etc)
- Insect/ Mosquito Control
- Landscape Enhancements (Lighting, Fountains and Water Features, Pergola or Cabana, Fences)
- Landscape Design/ 3D Rendering (Minimum \$200 charge applies)
- Drainage Solution (Downspouts, French drain, sump pump, re-grading, etc.)
- Hardscapes (Patio, Walkway, Retaining Wall, Garden Wall, Driveway, and Driveway Accent)
- Other: _____

When I would like to have our project completed:

- As Soon as possible
- Spring
- Summer
- Fall
- Before an event I have planned (Wedding, Graduation Party, etc.) Date of Event: _____

- There will be other projects being done at the same time**



Special REQUIREMENTS I have for my Outdoor Living space include: (check that apply)

- I have Children/ Elders that will be using this space
- I have Pets that will be using this space
- I have Special Needs Requirements for this space (Wheel Chair Accessibility, etc.)
- Other: _____

The main use for this space is: (check all that apply)

- Play area for Children
- Privacy, Screening, and/or Noise Control
- Pet Area
- Outdoor Entertainment
- Gardening
- Shady Retreat Area
- Relaxation and Comfort
- Slope and Erosion Control
- Other: _____

I am mostly interested in this type of style: (check all that apply)

- Rustic/ Country/ Rural
- Modern
- Informal
- Low Maintenance
- Art Deco
- Japanese Garden
- Local Plants Only
- Formal
- Xeriscaping (Water-wise, Southwest style)
- Elegance
- Other: _____

Hardscapes and/ or other elements I would like to see are: (check all that apply)

- | | | |
|---|--|--|
| <input type="checkbox"/> Front Walk | <input type="checkbox"/> Outdoor Kitchen | <input type="checkbox"/> Trellis |
| <input type="checkbox"/> Entry Way | <input type="checkbox"/> Landscape Lighting | <input type="checkbox"/> Cabana |
| <input type="checkbox"/> Walkway | <input type="checkbox"/> Bistro Lighting | <input type="checkbox"/> Deck |
| <input type="checkbox"/> Patio | <input type="checkbox"/> Water Feature | <input type="checkbox"/> Synthetic Turf |
| <input type="checkbox"/> Retaining Wall | <input type="checkbox"/> Pond | <input type="checkbox"/> Putting Green |
| <input type="checkbox"/> Seat Wall | <input type="checkbox"/> Pond-less Waterfall | <input type="checkbox"/> Above Ground Pool |
| <input type="checkbox"/> Pillar(s) | <input type="checkbox"/> Stream | <input type="checkbox"/> In Ground Pool |
| <input type="checkbox"/> Seat Wall | <input type="checkbox"/> Dry Creek Bed(s) | <input type="checkbox"/> Hot Tub/ Spa |
| <input type="checkbox"/> Fire Place | <input type="checkbox"/> Beach Area | <input type="checkbox"/> Rain Harvesting |
| <input type="checkbox"/> Fire Pit | <input type="checkbox"/> Playground Area | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Stairs | <input type="checkbox"/> Pergola | |



How many people do you typically entertain? _____

What types of furniture do you envision placing on a patio? (Table(s), # of chairs, lounges, etc.)

Property Concerns:

- Animals/ Wild Life
- Poison Ivy/ Other noxious weeds
- Septic Field
- Well
- Water in the basement
- Standing water (several hours after heavy rain)
- Uneven, or bumpy turf

List Colors and/or plants you **DO** want to see in your landscape:

List colors and/or plants you **DO NOT** want to see in your landscape:

- We have an HOA that must approve our project
- My HOA has a written set of guidelines that must be followed

Our budget for this project is: _____

Our preferred method of payment is:

- Cash/ Check
- Credit Card
- We would like info on financing



Things to bring to our first meeting:

- This Questionnaire
- Plat of Survey with Private Utilities correctly marked (Septic Field, Well, Dog Fencing, Homeowner installed electrical, etc.)
- HOA Contact Information and Guidelines if applicable
- Sample Photos of landscapes, plants, hardscapes that you like

We also ask that all decision makers be present when possible.

Thank you for taking the time to complete this survey. We look forward to working with you!